

**BOOKING FORM and TERMS & CONDITIONS**

PLEASE TELEPHONE OR EMAIL FIRST TO CONFIRM COTTAGE/DATES ARE AVAILABLE

I have reserved \_\_\_\_\_ Cottage. From 3pm on \_\_\_\_\_ to 10am on \_\_\_\_\_

MY DETAILS ARE:

Mr/Mrs/Ms/Miss Surname \_\_\_\_\_ First \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Telephone numbers Home \_\_\_\_\_ Mobile \_\_\_\_\_

Email address \_\_\_\_\_

List of all other people in my party (Age if under 18 years)

1. \_\_\_\_\_  M  F Age \_\_\_\_\_2. \_\_\_\_\_  M  F Age \_\_\_\_\_3. \_\_\_\_\_  M  F Age \_\_\_\_\_4. \_\_\_\_\_  M  F Age \_\_\_\_\_5. \_\_\_\_\_  M  F Age \_\_\_\_\_6. \_\_\_\_\_  M  F Age \_\_\_\_\_Cot required (linen not supplied)  High chair required  Stair gate required Number of Dogs (Wren and Kingfisher only) 

Rental Price \_\_\_\_\_ £ \_\_\_\_\_

+ Dog (s) : £20 per dog \_\_\_\_\_ £ \_\_\_\_\_

Rental Deposit: 30% of total (if more than 2 months prior to holiday) \_\_\_\_\_ £ \_\_\_\_\_

Rental Balance due 2 months prior to holiday \_\_\_\_\_ £ \_\_\_\_\_

Paid by Bank Transfer: YES/NO OR Cheque enclosed payable to Robin Hill Farm Cottages: YES/NO

I am over 18 years of age and agree to the booking terms and conditions and to pay the balance (if still outstanding) 2 months before the start of my holiday.

Sign me up for Robin Hill Farm Cottages special offer information. 

Signed: \_\_\_\_\_ Date \_\_\_\_\_

How did you find out about us? \_\_\_\_\_

## BOOKING FORM and TERMS & CONDITIONS

1. The hiring contract shall be between the Hirer and Robin Hill Farm Cottages (RHFC) and shall be subject to these conditions of hire. The contract of hire is not effective until RHFC dispatch to the Hirer written confirmation of the booking,
2. Telephone and email reservations will be held for 7 days pending receipt of deposit payment.
3. Bookings will be confirmed on receipt by RHFC of 30% of the total holiday cost. If the booking is made within 2 months of the holiday start date the full rental payment will be required.
4. The balance of the rental will be due for payment 2 months prior to the holiday start date. RHFC reserve the right to cancel a holiday where full payment has not been received 1 month before the start date.
5. VAT of 20% is included and is subject to change if VAT rates change.
6. Once confirmation of booking has been issued by RHFC the Hirer is responsible for the full rental.
7. Should the Hirer have to cancel the booking. The Hirer shall be held responsible for the full rental fee unless RHFC re-let the cottage(s) when a refund will be made less costs. Cancellations must be immediately notified to RHFC by phone and confirmed in writing by recorded delivery. **We recommend you take out your own cancellation insurance.**
8. The use of the accommodation and amenities at RHFC is entirely at the users risk and no responsibility can be accepted for injury and loss or damage to users or their belongings. We do not seek to exclude or limit liability for the negligence of RHFC or our servants. No responsibility can be accepted for the loss or damage to belongings or vehicles, this is the Hirer's responsibility at all times.
9. Under no circumstances may more than the maximum number of persons as stated on the website occupy the property. RHFC reserve the right to refuse admittance if this condition is not observed. RHFC reserve the right to refuse to accept bookings from parties consisting solely of young adults. The facilities at RHFC cannot be used by any persons other than members of the Hirer's party.
10. The Hirer is responsible for the property and is expected to take all reasonable care. All accommodation and utensils must be left clean and tidy at the end of the hire period. All damages and breakages are the legal responsibility of the Hirer and must either be replaced or their cost refunded. The person signing the booking form certifies that they agree the conditions for all member of the party. The person signing the booking form is solely responsible for the access key to the swimming pool facility and agrees to obey the rules of the pool and in particular will ensure that children under 16 are supervised by an adult at all times.
11. If the Hirer is not entirely satisfied with the accommodation the owners must be informed immediately as no discussion can be entered into after the end of the holiday.
12. Hirers should not arrive before 3pm and leave by 10am.
13. Dogs are allowed in Wren and Kingfisher cottages by arrangement with RHFC. All rules regarding dogs displayed in Wren and Kingfisher cottages must be adhered to.
14. Any unresolved dispute shall be referred to the jurisdiction of the English Courts only and shall be governed by English Law and interpretation.
15. Information supplied by the Hirer may be used for other mailings and direct marketing purposes unless you tick the box on the booking form.
16. RHFC has a no smoking policy inside the cottages and all other enclosed spaces